

Quality Institute Update

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2003 Quality Institute Conference Recommendations A New Approach

- Bring together clinicians, laboratory professionals, payers, device manufacturers, and government agencies
- Improve communications among laboratories, clinicians, and patients

2003 Quality Institute Conference Recommendations A New Approach

- Develop standard indicators
- Improve surveillance of laboratory practice
- Recognize and disseminate best practices

2003 Quality Institute Conference Recommendations A New Approach

- Develop standards, guidelines, and recommendations
- Improve communications among laboratories, clinicians, and patients

Institute for Quality
Quality Institute
in Laboratory Medicine

Institute for Quality in Laboratory Medicine (IQLM)

- **Purpose: to improve health care through quality laboratory services**

Institute for Quality in Laboratory Medicine

- **IQLM strategic goals:**
 - **To drive continuous quality improvement and excellence in laboratory services**
 - **To be a clearinghouse for laboratory practices**
 - **To highlight the role of laboratory services in patient care**

Institute for Quality in Laboratory Medicine

Taking action on recommendations:

- **Marketing to CDC internal constituencies**
- **Marketing to external partners**
- **Developing an awards and recognition program**

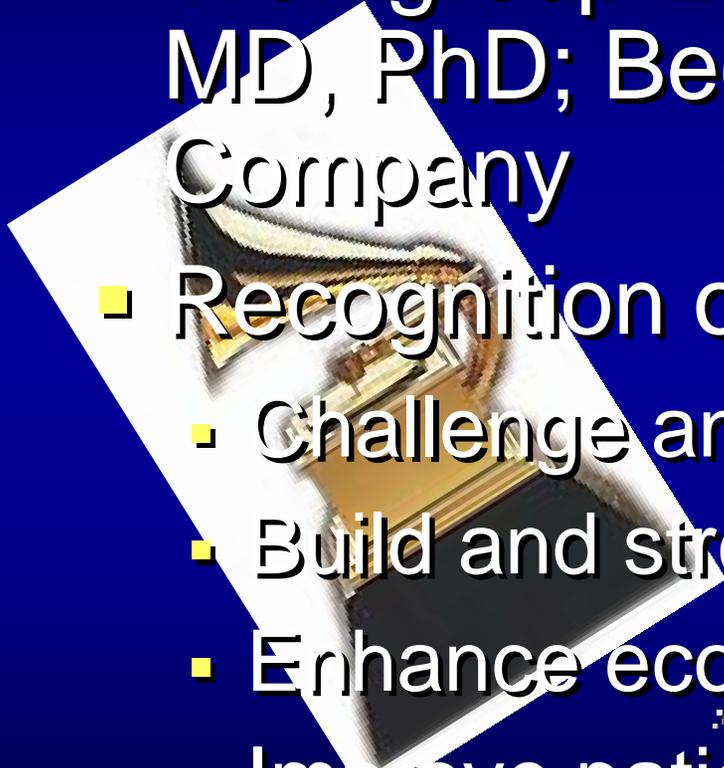
Institute for Quality in Laboratory Medicine

Taking action on recommendations:

- **Developing standard quality indicators for laboratory performance**
- **Developing voluntary surveillance networks on laboratory quality**
- **Developing an independent, public–private partnership**

Awards Workgroup

- Workgroup Leader: Ana Stankovic, MD, PhD; Becton, Dickinson and Company
- Recognition of efforts that:
 - Challenge and innovate
 - Build and strengthen partnerships
 - Enhance economic value
 - Improve patient and public health outcomes

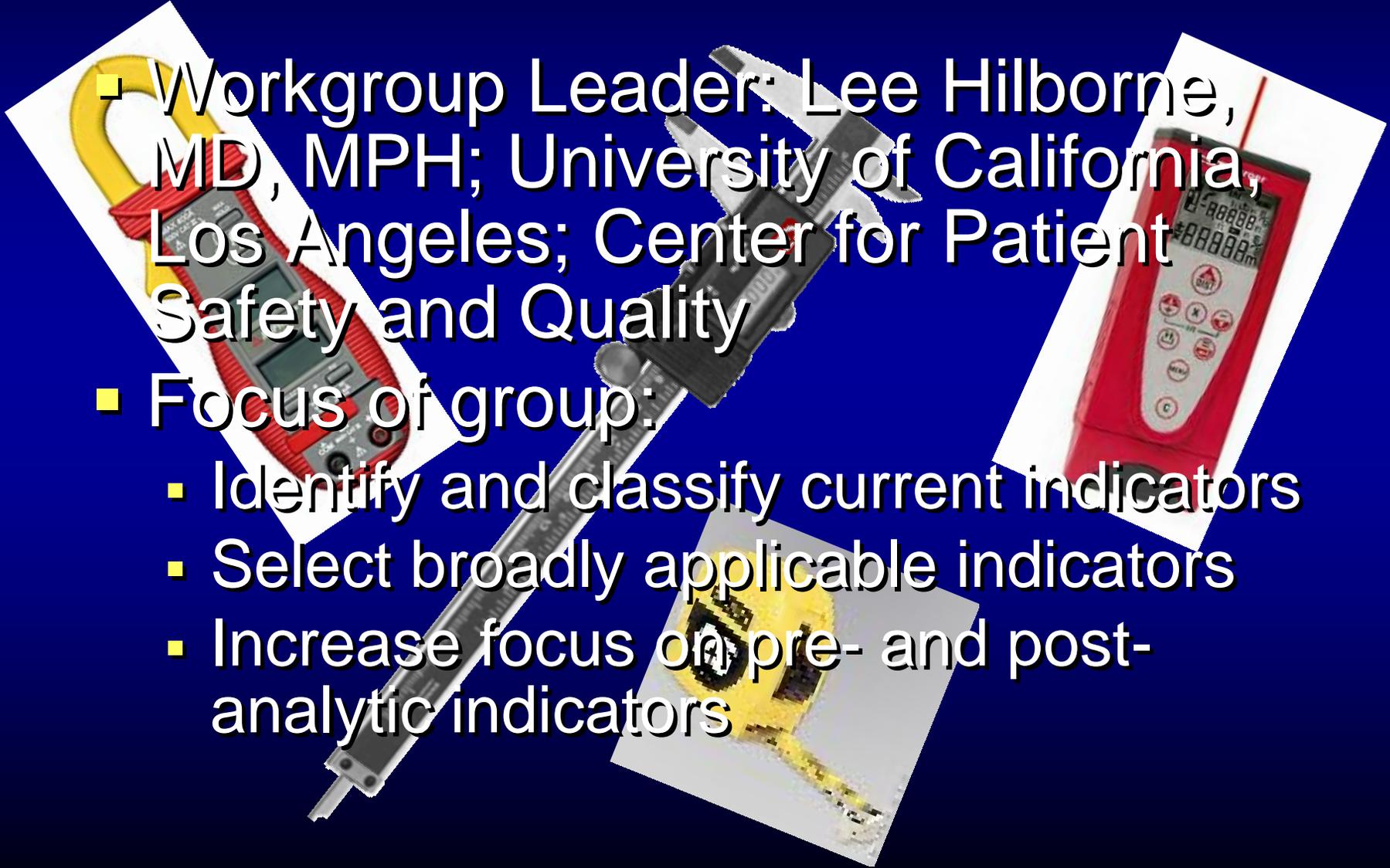


Indicators Workgroup

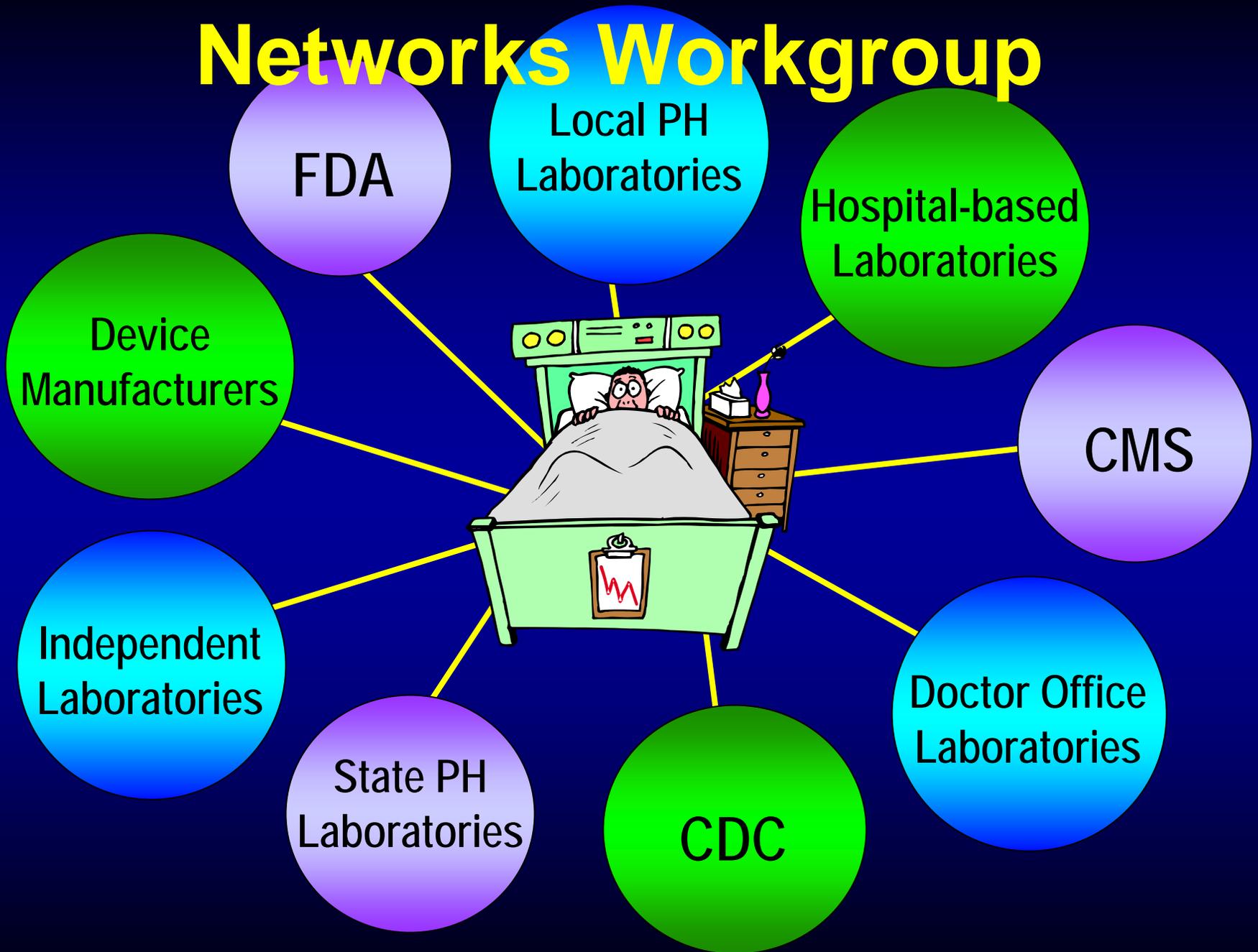


Indicators Workgroup

- Workgroup Leader: Lee Hilborne, MD, MPH; University of California, Los Angeles; Center for Patient Safety and Quality
- Focus of group:
 - Identify and classify current indicators
 - Select broadly applicable indicators
 - Increase focus on pre- and post-analytic indicators



Networks Workgroup



Networks Workgroup

- Workgroup Leader: Michael Noble, MD, FRCPC; University of British Columbia Vancouver Hospital, Canada
- Focus of group:
 - Evaluating existing networks
 - Assessing feasibility of surveillance model
 - Determining current use of quality measures

IQLM Evolution

- IQLM as independent entity
- Goals:
 - Public-Private partnership
 - Business plan
 - IQLM incorporation
 - Marketing strategy





IQLM Timeline

- **April, 2004:** Completed business plan with options for incorporation
- **April – July, 2004:** Review of business plan by key stakeholders
- **August, 2004:** Workgroups complete recommendations on performance measures, awards, and surveillance network



IQLM Timeline

- **October, 2004:** Organizing meeting for partners to review workgroup products
- **March, 2005:** Formal announcement of Institute for Quality in Laboratory Medicine
- **April, 2005:** Institute for Quality in Laboratory Medicine national conference



Quality Institute Conference

Partner Organizations

- **Agency for Healthcare Research and Quality**
- **American Academy of Family Physicians**
- **American Association for Respiratory Care**
- **American Association of Bioanalysts**
- **American Association of Blood Banks**
- **American Association of Health Plans**
- **American Association of Physician Office Laboratories**
- **American Clinical Laboratory Association**
- **American College of Medical Quality**
- **American College of Physicians**
- **American Society of Internal Medicine**
- **American Medical Association**

Quality Institute Conference

Partner Organizations

- **Beckman Coulter**
- **Becton Dickinson and Co.**
- **Blue Cross Blue Shield Association**
- **Centers for Medicare and Medicaid Services**
- **Clinical Laboratory Management Association**
- **College of American Pathologists**
- **COLA**
- **Federation of American Hospitals**
- **Food and Drug Administration**
- **JCAHO**
- **March of Dimes**
- **National Academy of Clinical Biochemistry**
- **National Committee for Quality Assurance**
- **NCCLS**
- **Society of General Internal Medicine**
- **Quest Diagnostics**

Quality Institute Conference

Partner Organizations

- **American Medical Technologists**
- **American Osteopathic Association**
- **American Society for Clinical Laboratory Science**
- **American Society for Clinical Pathology**
- **American Society for Healthcare Risk Management**
- **American Society for Histocompatibility and Immunogenetics**
- **American Society for Microbiology**
- **American Society for Quality**
- **American Society of Hematology**
- **Association of Public Health Laboratories**

