



**NATIONAL HEALTH AND NUTRITION
EXAMINATION SURVEY
NHANES 2015-2016**

**Flexible Consumer Behavior Survey
(FCBS) Module**

December 2014



Department of Health and Human Services
Centers for Disease Control and Prevention
National Center for Health Statistics
National Health and Nutrition Examination Survey
<http://www.cdc.gov/nchs/nhanes.htm>

FLEXIBLE CONSUMER BEHAVIOR SURVEY (FCBS) MODULE

2015-2016 QUESTIONNAIRE CONTENTS

<u>Core Module: Household In-person Interview</u>	3
Part A: Family Level Questions	5
Section I Food expenditure	5
Section II Income and assets	8
a. Monthly income.....	8
b. Assets	10
c. Household's access to a vehicle for food shopping.....	11
Section III Food assistance - the Supplemental Nutrition Assistance Program	12
a. For current participants and persons received benefit in the last 12 months	12
b. For persons who anticipated receiving benefit in the next 2 months	12
Part B: Sample Person Questions	13
Section IV Self-assessed diet quality	13
Section V Food assistance – WIC	14
Section VI Food away from home frequency	17
Section VII Use of convenience foods	18
Section VIII MyPlate knowledge	19
Section IX Use of nutrition information in fast food places and restaurants	20

NHANES 2015-2016 FCBS CORE MODULE

- a. Interview mode: In-person household interview
- b. Target age: 1+ years (proxy interview for 1-15 years old)
- c. FCBS core module includes two parts:
 1. Family level questions
 - 22 questions administered as part of the NHANES household family questionnaire
 - Includes 7 questions in the Consumer Behavior Section (CBQ), 6 questions in the Income Section (INQ), and 9 questions in the Food Security Section (FSQ)
 2. Sample person questions
 - 24 questions included as part of the Dietary Behavior Section (DBQ) in the NHANES household SP questionnaire
- d. New in 2015-2016 FCBS core module
 1. Enhancements to the food expenditure questions:
 - Added a probe to the introduction to ask the respondent excluding money spent on alcoholic beverages when answering this series of food expenditure questions.
 - Minor modifications to the wording of questions CBQ101 and CBQ111 (originally CBQ100 and CBQ110) to help respondents focusing on money spent in these stores.
 2. A question (INQ320) was added to assess whether a household has access to a vehicle for food shopping.
 3. Changed the target group for the asset questions (i.e., INQ300 and INQ310) from low-income families only to all participants.
 - The dollar amount in question INQ300 and response categories in its follow-up question INQ310 were modified to accommodate the inclusion of higher income families.
 - The hand cards used with these two questions were also modified to better probing for inclusion of assets from all types of accounts.
 4. Updated the prefills for the monthly income questions INQ238 and INQ241 with the HHS 2014 poverty guidelines.

5. For 2015-2016 cycle, the NHANES Supplemental Nutrition Assistance Program (SNAP) participation questions underwent major revision. Modifications related to FCBS module include:
 - Changed the order of the SNAP/Food stamps participation questions to obtain information on “current” participation first following by recent, then past participation
 - Changed the target for asking “last benefit received date” from household to each individual EBT card in the household.
 - Added “anticipated benefit receiving date” questions to household members who received confirmation of getting SNAP/Food stamps in the next 2 months
 6. Changes to the WIC participation questions for children
 - Discontinued data collection on past WIC participations for children 6-11 years.
 - Changed the time reference from “in the past 12 month” to “ever” for the first WIC question (FSQ653).
 - Modified wording for FSQ695 to make the question easier to be understood by the respondent.
- e. FCBS follow-up module has been discontinued since 2011-2012. There is no follow-up module fielded in the NHANES 2015-2016 cycle.

CBQ.101 During the **past 30 days**, {did your family/did you} spend money on **food** at stores **other** than grocery stores? Please do not include money that you have already told me about. Here are some examples of stores other than grocery stores where you might buy food.

HAND CARD CBQ1

YES 1
NO 2 (CBQ.121)
REFUSED 7 (CBQ.121)
DON'T KNOW 9 (CBQ.121)

CBQ.111 About how much money {did your family/did you} spend on **food** at these types of stores? Please do not include money you have already told me about. (You can tell me per week or per month.)
Q/U

INTERVIEWER: ENTER "0" IF SP SAYS NO MONEY WAS SPENT.

\$ | | | | | | | | | | | | | | | |

REFUSED 7 (CBQ.121)
DON'T KNOW 9 (CBQ.121)

ENTER UNIT

WEEK 1
MONTH 2

CBQ.121 During the **past 30 days**, how much money {did your family/did you} spend on **eating out**? Please include money spent in cafeterias at work or at school or on vending machines, **for all family members**. (You can tell me per week or per month.)
Q/U

INTERVIEWER INSTRUCTION: IF RESPONDENT KNOWS ONLY AMOUNT FOR SELF, CODE DK.

INTERVIEWER: ENTER "0" IF SP SAYS NO MONEY WAS SPENT.

\$ | | | | | | | | | | | | | | | |

REFUSED 7 (CBQ.131)
DON'T KNOW 9 (CBQ.131)

ENTER UNIT

WEEK 1
MONTH 2

CBQ.131
Q/U

During the **past 30 days**, how much money {did your family/did you} spend on food **carried out** or **delivered**? Please do not include money you have already told me about. (You can tell me per week or per month.)

INTERVIEWER INSTRUCTION: IF RESPONDENT KNOWS ONLY AMOUNT FOR SELF, CODE DK.

INTERVIEWER: ENTER "0" IF SP SAYS NO MONEY WAS SPENT.

\$ | | | | | | | | | | | | | | | |

REFUSED 7 (END OF SECTION)
DON'T KNOW 9 (END OF SECTION)

ENTER UNIT

WEEK 1
MONTH 2

Section II. Income and Assets

a. Monthly Income

INQ.235 What is the total income received last month, {LAST CALENDAR MONTH & CURRENT CALENDAR YEAR} by {you/NAMES OF OTHER FAMILY/you and NAMES OF FAMILY MEMBERS}} before taxes?

[Please include income from all sources we have just talked about such as wages, salaries, Social Security or retirement benefits, help from relatives and so forth.]

[INTERVIEWER INSTRUCTION: IF SP DOES NOT KNOW INCOME OF OTHER FAMILY MEMBERS, ENTER DON'T KNOW.]

SOFT EDIT: AMOUNT REPORTED IN INQ.235 (MONTHLY INCOME) GREATER THAN OR EQUAL TO THE AMOUNT REPORTED IN INQ.200 (ANNUAL INCOME), DISPLAY SOFT EDIT MESSAGE:

“INTERVIEWER, YOU HAVE RECORDED AN ANNUAL TOTAL INCOME OF {ANNUAL INCOME REPORTED IN INQ.200} AND LAST MONTH’S TOTAL INCOME WAS RECORDED AS {TOTAL MONTHLY INCOME REPORTED IN INQ.235}. PLEASE CONFIRM WITH SP THAT LAST MONTH’S INCOME OF {TOTAL MONTHLY INCOME REPORTED IN INQ.235} IS CORRECT.

CAPI INSTRUCTION:

- REQUIRE DOUBLE ENTRY OF INCOME.
- SCREEN SHOULD READ:
DOUBLE ENTRY OF INCOME REQUIRED.
- IF ENTRIES DO NOT MATCH, DISPLAY BOTH ENTRIES. INTERVIEW SHOULD SELECT ENTRY TO CORRECT.
- FOR THE CALENDAR FILL: IF CURRENT MONTH IS JANUARY THE PAST CALENDAR YEAR WILL BE SHOWN

\$ | | | | | | | | | | | | | | | | | | | | | | (INQ.300)

REFUSED 7
DON'T KNOW 9

INQ.238 You may not be able to give us an exact figure, but can you tell me if the income for {you/NAMES OF OTHER FAMILY/your family} in {LAST CALENDAR MONTH & CURRENT CALENDAR YEAR} was . . .

{185% or less of monthly poverty level}, or..... 1
more than {185% monthly poverty level}? 2 (INQ.300)
REFUSED 7
DON'T KNOW 9

PROBE: (That would be {12 times 185% monthly poverty level}} per year.)

CAPI INSTRUCTION:

- Fill 185% of the monthly poverty level based on family size:
For family size of 1, fill (\$1,799 round to nearest 100s = \$1,800)
For each additional family member, fill {[\$1,799+(\$626* # of additional person)] round to nearest 100s}
- Fill 185% of the **annual** poverty level based on family size in the PROBE:
For family size of 1, fill [(\$1,799*12) round to nearest 100s] = **\$21,600**
For each additional member, fill {[\$1,799+(\$626* # of additional person)]*12 round to nearest 100s}

Persons in Family	185% monthly poverty level		185% annual poverty level	
	Raw Number ¹	Rounded to nearest 100s ²	Raw Number ³	Rounded to nearest 100s ⁴
1	1,799	1,800	21,588	21,600
2	2,425	2,400	29,100	29,100
3	3,051	3,100	36,612	36,600
4	3,677	3,700	44,124	44,100
5	4,303	4,300	51,636	51,600
6	4,929	4,900	59,148	59,100
7	5,555	5,600	66,660	66,700
8	6,181	6,200	74,172	74,200

- 1: \$1,799 for family size of 1, thereafter, adding \$626 for each additional person.
2: These are the numbers to be used in the response category fills.
3: Multiply by 12 to the raw number of the 185% monthly poverty level.
4: These are the numbers to be used in the probe fills.

INQ.241 Was it more or less than {130% monthly poverty level}?

- 130% or less than monthly poverty level 1
More than 130% of monthly poverty level..... 2
REFUSED 7
DON'T KNOW 9

PROBE: {That would be 12 times 130% annual poverty level per year.}

CAPI INSTRUCTION:

- Fill 130% of the monthly poverty level based on family size:
For family size of 1, fill (\$1,264 round to nearest 100s = **\$1,300**)
For each additional family member, fill {[\$1,264+(\$440* # of additional person)] round to nearest 100s}
- Fill 130% of the **annual** poverty level based on family size in the PROBE:
For family size of 1, fill [(\$1,264*12) round to nearest 100s] = **\$15,200**
For each additional member, fill {[\$1,264+(\$440* # of additional person)]*12 round to nearest 100s}

Persons in Family	130% monthly poverty level		130% annual poverty level	
	Raw Number ¹	Rounded to nearest 100s ²	Raw Number ³	Rounded to nearest 100s ⁴
1	1,264	1,300	15,168	15,200
2	1,704	1,700	20,448	20,400
3	2,144	2,100	25,728	25,700
4	2,584	2,600	31,008	31,000
5	3,024	3,000	36,288	36,300
6	3,464	3,500	41,568	41,600
7	3,904	3,900	46,848	46,800
8	4,344	4,300	52,128	52,100

- 1: \$1,264 for family size of 1, thereafter, adding \$440 for each additional person.
2: These are the numbers to be used in the text of question and response category fills.
3: Multiply 12 to the raw number of the 130% monthly poverty level.
4: These are the numbers to be used in the probe fills.

b. Assets

INQ.300 Do {you/NAMES OF OTHER FAMILY/you and NAMES OF FAMILY MEMBERS} have more than \$20,000 in savings at this time? Please include money in all types of accounts {you/your family} may have. Here are some examples of the types of accounts.

HAND CARD INQ3

CAPI INSTRUCTION:

DISPLAY "you" for single-person family; DISPLAY "the members of your family" for multi-persons family.

YES 1 (BOX 9)
NO 2
REFUSED 7 (BOX 9)
DON'T KNOW 9 (BOX 9)

INQ.310 Which letter on this card best represents the total savings or cash assets at this time for {you/NAMES OF OTHER FAMILY/your family}?

HAND CARD INQ4

|_| ENTER LETTER

REFUSED 7
DON'T KNOW 9

- A: \$0 - \$3,000
- B: \$3,001 - \$5,000
- C: \$5,001 - \$10,000
- D: \$10,001 - \$15,000
- E: \$15,001 - \$20,000

c. Household's Access to a Vehicle for Food Shopping

INQ.320 Now I will ask you a question about how your household usually travels to the store for your grocery shopping.

Please look at this card. How do {you/you or anyone who lives in the household} **usually** get to the store (or stores) where you do **most** of your grocery shopping?

HAND CARD INQ5

INTERVIEWER INSTRUCTION:

- 1. IF THE RESPONDENT CANNOT DECIDE ON ONE SINGLE ANSWER, PROBE FOR THE **"USUAL/MOST COMMON"** WAY.
- 2. SELECT "NO USUAL MODE OF TRAVELING TO STORE" ONLY WHEN THE RESPONDENT CANNOT REPORT A SINGLE USUAL MODE FOR THE QUESTION.
- 3. IF THE RESPONDENT USES DIFFERENT MODES FOR GETTING TO AND RETURNING FROM STORE, ENTER THE MODE OF "GETTING TO" THE STORE.

IN MY CAR	1
IN A CAR THAT BELONGS TO SOMEONE I LIVE WITH	2
IN A CAR THAT BELONGS TO SOMEONE WHO LIVES ELSEWHERE	3
WALK	4
RIDE BICYCLE.....	5
BUS, SUBWAY OR OTHER PUBLIC TRANSIT	6
TAXI OR OTHER PAID DRIVER.....	7
SOMEONE ELSE DELIVERS GROCERIES.	8
OTHER	9
NO USUAL MODE OF TRAVELING TO STORE	66
REFUSED	77
DON'T KNOW	99

Section III. Food Assistance - the Supplemental Nutrition Assistance Program

a. For current participants and persons received benefit in the last 12 months

FSQ.840 On what date were food stamps last put on {your/NAME'S(S)' ON EACH CARD} {DISPLAY STATE NAME
FSQ.841 FOR EBT CARD} /EBT} card?

FSQ.842

(For current SNAP participants)

FSQ.930

FSQ.931

FSQ.932

(For non-current participants who received SNAP in the last 12 months)

CAPI INSTRUCTIONS:

INSERT "EBT" IF INTERVIEWING IN STATE WITH NO SPECIFIC NAME FOR THE EBT CARD.

INSERT STATE NAME FOR EBT CARD IF INTERVIEWING IN A STATE THAT HAS A SPECIFIC NAME FOR THE EBT CARD.

SEPARATE FIELDS FOR MONTH, DAY AND YEAR, ALLOW ENTRY OF RF AND DK IN FIELDS.

HARD EDIT: DATE MUST BE WITHIN PAST 31 DAYS OF CURRENT DATE. IF THE "DAY" FIELD IS DK/RF, THEN THE MONTH/YEAR ENTERED MUST BE WITHIN PAST 1 MONTH OF CURRENT MONTH.

INTERVIEWER INSTRUCTION: PROBE FOR ANY MISSING PORTIONS OF DATE.

|_|_| - |_|_| - |_|_|_|_|_|
MONTH DAY YEAR

REFUSED 7
DON'T KNOW 9

b. For persons who anticipated receiving benefit in the next 2 months

FSQ.860 On what date {do you/ do you, NAME(S) OF ALL HH MEMBER WITH "NOT SELECTED (CODE "2")" IN
FSQ.861 FSQ.790/ does {/NAME(S) OF HH MEMBERS WHO ARE NOT THE RESPONDENT AND WITH "NOT
FSQ.862 SELECTED (CODE "2")" IN FSQ.790}} think {you/you or she, you or he, you or they/he, she, they} will start
getting Food Stamps?

CAPI INSTRUCTIONS:

SEPARATE FIELDS FOR MONTH, DAY AND YEAR, ALLOW ENTRY OF RF AND DK IN FIELDS.

HARD EDIT: DATE MUST BE AT OR AFTER CURRENT DATE. DATE MUST NOT BE MORE THAN TWO MONTHS FROM CURRENT MONTH.

INTERVIEWER INSTRUCTION: PROBE FOR ANY MISSING PORTIONS OF DATE. IF THERE ARE MULTIPLE ANTICIPATED STARTING DATES, ENTER THE ONE CLOSEST TO THE CURRENT DATE.

|_|_| - |_|_| - |_|_|_|_|_|
MONTH DAY YEAR

REFUSED 7
DON'T KNOW 9

NHANES 2015-201 FCBS CORE MODULE
Sample Person Questions

Section IV. Self-Assessed Diet Quality

DBQ.700 Next I have some questions about {your/SP's} eating habits.

In general, how healthy is {your/his/her} overall diet? Would you say . . .

- excellent, 1
- very good,..... 2
- good,..... 3
- fair, or 4
- poor? 5
- REFUSED 7
- DON'T KNOW..... 9

Section V. Food Assistance - WIC

BOX 14

CHECK ITEM DBQ.710:
IF SP AGE > 5, GO TO BOX 15.
OTHERWISE, CONTINUE.

FSQ.653 Next are a few questions about the WIC program.

Has {SP} **ever** received benefits from WIC, that is, the Women, Infants, and Children program?

- YES 1
- NO 2 (FSQ.690)
- REFUSED 7 (FSQ.690)
- DON'T KNOW..... 9 (FSQ.690)

HELP SCREEN:

WIC: WIC is short for the Special Supplemental Food Program for Women, Infants, and Children. This program provides food assistance and nutritional screening to low-income pregnant and postpartum women and their infants, as well as to low-income children up to age 5.

FSQ.673 Is {SP} **now** receiving benefits from the WIC program?

- YES 1
- NO 2
- REFUSED 7
- DON'T KNOW..... 9

BOX 14B

CHECK ITEM DBQ.710b:
IF SP AGE < 1, GO TO FSQ.685.
OTHERWISE, CONTINUE.

FSQ.675 Did {SP} receive benefits from WIC when {he/she} was less than one year old?

- YES 1
- NO 2
- REFUSED 7
- DON'T KNOW..... 9

BOX 14C

CHECK ITEM DBQ.950:

IF FSQ.673 = 1 (NOW RECEIVING WIC), GO TO FSQ.685.
OTHERWISE, CONTINUE.

FSQ.682 Did {SP} receive benefits from WIC when {he/she} {was/is} between the ages of {1 to {SP AGE/4} years old/12 to {SP AGE} months old}?

CAPI INSTRUCTION:

If SP age = 1, DISPLAY "12 to {the current age of the SP in months} months old";
If SP age = 2 or 3, DISPLAY "1 to {the current age of the SP in years} years old";
If SP age >3, DISPLAY "1 to 4 years old".

YES 1
NO 2
REFUSED 7
DON'T KNOW 9

FSQ.685 How long {did SP receive/has SP been receiving} benefits from the WIC program?
Q/U

CAPI INSTRUCTION:

IF FSQ.673 = 1, DISPLAY "HAS SP BEEN RECEIVING"
OTHERWISE, DISPLAY "DID SP RECEIVE"

SOFT EDIT: NUMBER CANNOT BE MORE THAN SP'S AGE.

ENTER NUMBER (OF MONTHS OR YEARS)

REFUSED 777 (FSQ.690)
DON'T KNOW 999 (FSQ.690)

ENTER UNIT

MONTHS 1
YEARS 2

FSQ.690 Did {SP's} mother receive benefits from WIC, while she was pregnant with {SP}?

YES 1
NO 2 (BOX 15)
REFUSED 7 (BOX 15)
DON'T KNOW 9 (BOX 15)

FSQ.695 How many months pregnant was {SP's} mother when she began to receive WIC benefits?

|_|_|
ENTER NUMBER

REFUSED 777
DON'T KNOW 999

Section VI. Food-Away-From Home (FAFH) Frequency

BOX 15

CHECK ITEM DBQ.715:
 IF SP AGE < 1 GO TO END OF SECTION.
 IF SP AGE 12-15 GO TO DBQ.915.
 OTHERWISE, CONTINUE.

DBQ.895 Next I'm going to ask you about meals. By meal, I mean **breakfast, lunch and dinner**. During the **past 7 days**, how many meals {did you/did SP} get that were **prepared away from home** in places such as restaurants, fast food places, food stands, grocery stores, or from vending machines?

{Please do not include meals provided as part of the school lunch or school breakfast./Please do not include meals provided as part of the community programs you reported earlier.}

CAPI INSTRUCTION:
 IF DBQ381G = 1 OR DBQ.411G = 1, DISPLAY {Please do not include meals provided as part of the school lunch or school breakfast.}
 IF DBQ.301 = 1 OR DBQ.330 = 1, DISPLAY {Please do not include meals provided as part of the community programs you reported earlier.}
 SOFT EDIT: DISPLAY A MESSAGE FOR ENTRY LARGER THAN "21." – "Unusually large number entered – Please verify – this is more than 3 meals per day, each day during the past 7 days."

|_|_|
 ENTER NUMBER

- NONE 2 (DBQ.905)
- REFUSED 7 (DBQ.905)
- DON'T KNOW..... 9 (DBQ.905)

DBQ.900 How many of those meals {did you/did SP} get from a fast-food or pizza place?

|_|_|
 ENTER NUMBER

- NONE 2
- REFUSED 7
- DON'T KNOW..... 9

CAPI INSTRUCTION: HARD EDIT
 NUMBER OF MEALS ENTERED IN DBQ.900 MUST BE EQUAL TO OR LESS THAN NUMBER ENTERED IN DBQ.895. IF NOT, DISPLAY THE FOLLOWING:
 "THE NUMBER OF MEALS FROM A FAST FOOD OR PIZZA PLACE CANNOT BE GREATER THAN NUMBER OF MEALS PREPARED AWAY FROM HOME."

Section VII. Use of Convenience Foods

DBQ.905 Some grocery stores sell “ready to eat” foods such as salads, soups, chicken, sandwiches and cooked vegetables in their salad bars and deli counters.

During the **past 30 days**, how often did {you/SP} eat “ready to eat” foods from the grocery store?
Please do not include sliced meat or cheese you buy for sandwiches and frozen or canned foods.

|_|_|_|
ENTER NUMBER OF TIMES (PER DAY, WEEK, OR MONTH)

- NEVER 0
- REFUSED 7
- DON'T KNOW..... 9

ENTER UNIT

- DAY 1
- WEEK..... 2
- MONTH 3

DBQ.910 During the **past 30 days**, how often did you {SP} eat frozen meals or frozen pizzas? Here are some examples of frozen meals and frozen pizzas.

HAND CARD DBQ4

|_|_|_|
ENTER NUMBER OF TIMES (PER DAY, WEEK, OR MONTH)

- NEVER 0
- REFUSED 7
- DON'T KNOW..... 9

ENTER UNIT

- DAY 1
- WEEK..... 2
- MONTH 3

Section VIII. My Plate knowledge

CBQ.596 Next I'm going to ask a few questions about the nutritional guidelines recommended for Americans by the federal government.

{Have you/Has SP} heard of **My Plate**?

YES	1
NO	2 (CBQ.505)
REFUSED	7 (CBQ.505)
DON'T KNOW.....	9 (CBQ.505)

CBQ.606 {Have you/Has SP} looked up the My Plate plan on the internet?

YES	1
NO	2
REFUSED	7
DON'T KNOW.....	9

CBQ.611 {Have you/Has SP} tried to follow the recommendations in the My Plate plan?

YES	1
NO	2
REFUSED	7
DON'T KNOW.....	9

Section IX. Use of nutrition information in fast food places and restaurants

CBQ.505 In the past 12 months, did {you/SP} buy food from fast food or pizza places?

- Yes 1
- No 2 (CBQ.550)
- REFUSED 7
- DON'T KNOW 9

CBQ.535 The **last** time when {you/SP} ate out or bought food at a **fast-food or pizza place**, did {you/he/she} see **nutrition or health information** about any foods on the menu?

- YES 1
- NO 2 (CBQ.545)
- REFUSED 7 (CBQ.545)
- DON'T KNOW 9 (CBQ.545)

CBQ.540 Did {you/SP} use the information in deciding which foods to buy?

- YES 1
- NO 2
- REFUSED 7
- DON'T KNOW 9

CBQ.545 If nutrition or health information were readily available in fast food or pizza places, would {you/SP} use it often, sometimes, rarely, or never, in deciding what to order?

HAND CARD DBQ5

- OFTEN 1
- SOMETIMES 2
- RARELY 3
- NEVER 4
- REFUSED 7
- DON'T KNOW 9

CBQ.550 In the past 12 months, did {you/SP} eat at a restaurant with waiter or waitress service?

- Yes 1
- No 2 (END OF SECTION)
- REFUSED 7
- DON'T KNOW 9

CBQ.552 Think about the **last** time {you/SP} ate at a restaurant **with a waiter or waitress**.

Is it a chain-restaurant?

YES 1
NO 2
REFUSED 7
DON'T KNOW 9

CBQ.580 Did {you/SP} see **nutrition or health information** about any foods on the menu?

YES 1
NO 2 (CBQ.590)
REFUSED 7 (CBQ.590)
DON'T KNOW 9 (CBQ.590)

CBQ.585 Did {you/SP} use the information in deciding which foods to buy?

YES 1
NO 2
REFUSED 7
DON'T KNOW 9

CBQ.590 If nutrition or health information were readily available in restaurants with a waiter or waitress, would {you/SP} use it often, sometimes, rarely, or never, in deciding what to order?

HAND CARD DBQ5

OFTEN 1
SOMETIMES 2
RARELY 3
NEVER 4
REFUSED 7
DON'T KNOW 9